



## Community Services Boards

Every county and city in Virginia has a Community Services Board (CSB) that provides many types of services for people with developmental disabilities, mental health needs and substance use disorders. In some places, they are called Behavioral Healthcare or Behavioral Health Authority, but they offer the same types of services. They provide these services in your local community. Many of these services are paid for by Medicaid.

We'll list some of the services below, but first, let's look at one of the most important services they offer: Case Management (also called Service Coordination or Care Coordination). A Case Manager helps you apply for and coordinate many or all of the services you need to live in the community. If you do not have a Case Manager, contact your local CSB and ask to do an intake to see if you qualify for their services.

Here are some of the other services CSBs may offer:

- Residential programs such as group homes, supported and supervised living
- Mental health services, including emergency response, outpatient treatment, crisis stabilization, psychosocial rehabilitation, medication management
- Day support programs
- Supported employment
- Treatment for substance use disorders
- Access to Medicaid Waivers

[Find the CSB for your locality.](#)